

## **Quality Policy Statement**

The certification scheme operated by QRS is the model system which complies with the requirements of EN ISO/IEC 17021-1:2015. The quality system documented in this Quality Manual is supported by the appropriate procedures and other associated documentation.

- QRS understands the importance of impartiality in carrying out its management system certification activities manages conflict of interest and ensures the objectivity and impartiality of its management system certification activities. It is therefore the policy of QRS to offer an impartial professional Quality Management System Certification service to industry by providing clients with the necessary expertise, practical interpretation, business acumen and approachability to allow them to benefit and perceive value from their experiences with QRS.
- Our objectives are to maintain business growth and maximize client retention, and to be the preferred supplier of companies wishing to obtain these services in Egypt and abroad. This will be achieved through the dedication of the staff employed in providing clients with the highest quality level of service available.
- In order to achieve our policy and objectives all staff must continue to support, operate and promote our quality system and certification scheme, suggesting improvement where these may enhance our present service and maximize client / customer retention. We are therefore to react quickly to new challenges and changes within our business to ensure that we continue to deliver a first class service to our customers.
- Our staff is determined as a team to ensure that, customers' needs are realized and securing a long term future for us all.
- The certification is conducted according to the relevant internationally acceptable standards.

**( HAMMAM ABOELHODA )**  
**Executive Director - QRS EGYPT.**

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